

Software Security Updates Guarantee

Plans for the Discontinuance of Software Support, for Select Products

For the Period 2026-2030

JAN2026

Planned End of Software Support on Select Products for the Period 2026-2030

Description

Brother is announcing End of Product Support plans for select products during the 2026-2030 timeframe.

We are providing a 5-year outlook to give our customers, partners, and representatives ample time to prepare for the transition.

This document covers all software related to the product, e.g. PC applications, smartphone applications, product firmware, etc

Software Support

Software Support will be discontinued on the machine types and models listed as of the Software effective date. Software Support includes Security Fixes, Bug Fixes and Call Support.

2026

2026-11-30

CM700

CM800Q

CM900

SDX135

2027

2028

2028-8-31

SDX1000

SDX900

2029

2029-9-30

SDX1200

SDX1500

SDX2200D

2030

2030-7-31

XP1

XP3

2030-9-30

XE1

XJ1

2008-1-1 ~ 2025-12-31

DC100